



Your Strategic Partner in Talent Development

ONLINE TRAINING COURSE

# Performance Measurements, Continuous Improvement & Benchmarking

Achieving Strategic Alignment in Lean and Agile Environments

28 February - 04 March 2021  
05 - 09 September 2021  
21 - 25 November 2021  
11:00 to 16:00 Dubai [GMT +4]



An ISO Certified Company





## ➤ Performance Measurements, Continuous Improvement & Benchmarking

Achieving Strategic Alignment in Lean and Agile Environments

### ONLINE TRAINING COURSE OVERVIEW

Exceptional Performance Management is a hallmark of every successful organization. However, it does not stand alone. As competitive pressures increase, new methods emerge. In recent years, organisations have dealt with performance issues in operations by adopting Lean methods. Project delays and cost overruns have resulted in the evolution of a range of Agile methods. Today's challenge is to understand how they impact each other and integrate them to deliver optimal performance and productivity.

This intensive COPEX online training course provides the methods, tools and techniques required to improve performance and productivity by integrating strategy, operations and projects with a performance measurement framework that will work in traditional environments and enhance Lean and Agile methods when they are used.

### ONLINE TRAINING COURSE OBJECTIVES

**By attending this COPEX online training course, delegates will be able to make a substantial, positive impact to the performance and productivity of their organization, by:**

- Identifying and Specifying the 'Vital Few' Performance Measures that Drive Success
- Understanding Current Proven Techniques for Continuous Improvement and Benchmarking
- Practicing the Application of These Methods, Tools and Techniques, Through Case Studies & Interactive Exercises
- Knowing When and How Lean and Agile Approaches Should be Used, and How They Relate to Performance Measures
- Developing an Action Plan to Utilize These Approaches in Their Own Areas of Responsibility



## DESIGNED FOR

This COPEX online training course is suitable for a wide range of professionals who are involved in any aspect of Performance Management and who want to understand, implement and improve the latest proven Performance Measurement methods, tools and techniques to improve productivity, including:

- General Managers
- Maintenance Managers
- Operational Managers
- Maintenance & Reliability Engineers
- Technical Managers & Supervisors
- Quality Managers

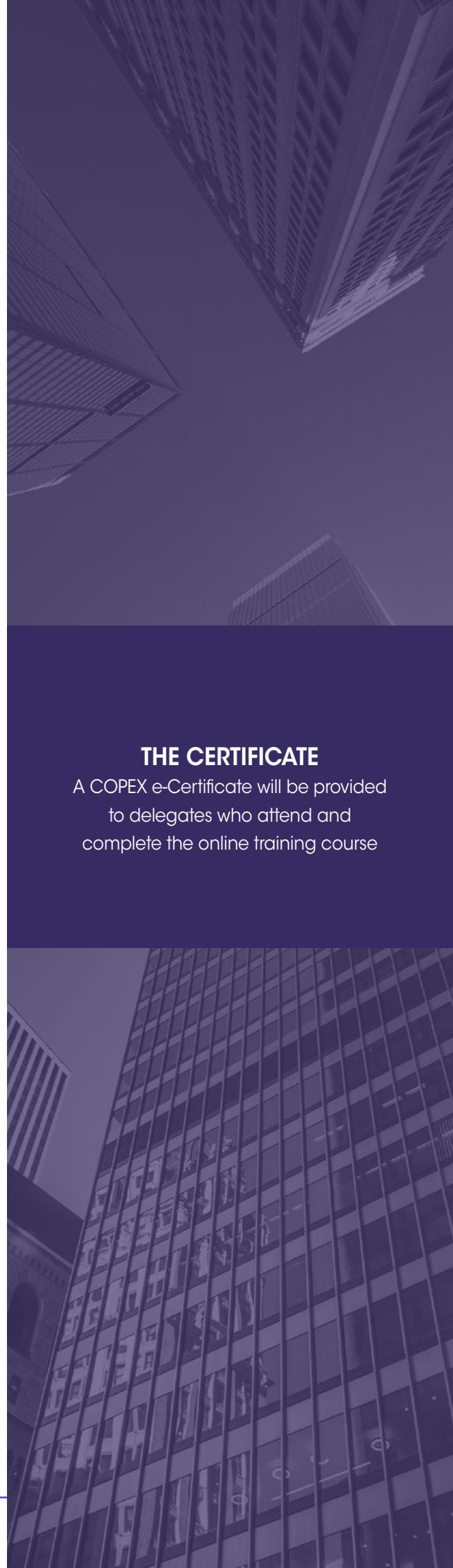
## THE COURSE CONTENT

Amongst a wide range of valuable topics, the following will be prioritised:

- Current Good Practice in Performance Measurement
- Implementing Benchmarking and Continuous Improvement
- Selecting the 'Vital Few' Performance Measures
- The Key Principles of Lean Management
- The Fusion of Lean and Agile Approaches – The Current State of the Art
- Analyzing and Improving Process and Project Performance
- Identifying and Selecting KPI Measures and Targets
- Integrating Performance Management with Lean and Agile
- Different Methods of Benchmarking and How They Relate to Each Other
- Measuring Outcomes, Outputs and Value Drivers

## THE CERTIFICATE

A COPEX e-Certificate will be provided to delegates who attend and complete the online training course



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| Date                 | Venue                         | Fees (USD) |
|----------------------|-------------------------------|------------|
| 28 Feb - 04 Mar 2021 | 11:00 to 16:00 Dubai [GMT +4] | \$2,350    |
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### REGISTRATION DETAILS (PLEASE USE BLOCK CAPITALS)

Salutation: First Name: Last Name:  
Designation: Company:  
Tel No.: Mobile No.: Fax: E-Mail:  
Mailing Address:  
City: Country: Zip Code:

### AUTHORISATION (AUTHORISED BY)

Salutation: First Name: Last Name:  
Designation: Company:  
Tel No.: Mobile No.: Fax: E-Mail:  
Mailing Address:  
City: Country: Zip Code:

### MODES OF PAYMENT

Please Invoice My Company

Please Invoice Me

Cheque Payable To Copex

#### Hotel Accommodation

Hotel accommodation is not included in the Registration Fee. Special rates and limited number of rooms are available for attendees wishing to stay at the hotel venue.

Please make your request for accommodation at least 3 weeks prior to the commencement of the course.

#### Cancellations & Substitutions

Cancellation must be made in writing 2 weeks prior to the commencement of the course. A service charge of US\$ 250 will be applicable. Thereafter, full payment is required, but a substitute delegate is welcome at no extra charge.

# copex

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